

Y11 Mocks – Revision list

ALL UNIT 1 – The Hospitality and Catering Industry

1. Types of business

Commercial / Non-Commercial

Residential / Non-Residential

2. Types of Contract

Permanent

Temporary

Zero hours

Part time

Full Time

3. Job Roles

Front of House

Back of House

Responsibilities

Personal Characteristics

Qualifications

4. Meeting the needs of customers

Type of event / Reason for going there

Expectations of a hotel or restaurant

Ratings systems

Food choices (religion, ethics, health)

5. Food Safety

Cross contamination rules and reasons

Hazard Analysis

6. Environmental Health Officers (EHO)

This is on EVERY PAPER EVER and is ALWAYS a long, high mark question!!!!!!!

Job role and Responsibilities

Qualifications and personal characteristics

Powers to shut down business / help to change business

Food Hygiene Rating scheme